

2019 FACT SHEET



STRENGTHENING CHILDREN, FAMILIES AND COMMUNITIES TO BE SAFE, HEALTHY AND THRIVING.

INTERFACE HISTORY

Established in 1973, Interface Children & Family Services began as a collaboration between educators, law enforcement, the faith community, and parents focused on struggling youth and families in crisis. Interface offered family counseling, community education, and innovative "cool homes," a solution that placed troubled teens with neighborhood families.

INTERFACE TODAY

Interface is Ventura County's leading nonprofit social services agency, providing free, proven, and responsive services to address the complex physical and emotional needs of 59,000 local clients every year. Its 30 programs utilize 10 evidence-based practices to serve children, teens, adults and families who are typically low-income and struggling with poverty, domestic violence, human trafficking, homelessness, incarceration, child abuse, neglect and abandonment. Interface also connects 150,000 clients per year to a vast network of health and human services in 21 counties through its 2-1-1 Information and Referral program.



COMMUNITY INNOVATION

- > First domestic violence shelter in our region
- > First local runaway & homeless youth shelters
- > First 2-1-1 Information and Referral program in California
- > First to lead coordinated response and shelter for adult victims of human trafficking
- > Only domestic violence shelter to protect family pets

163 INTERFACE EMPLOYEES

- > 1 in 3 have advanced degrees
- > 63% of staff are bilingual
- > 48 leadership positions held on local, statewide, national boards/committees

COMMUNITY & EMPLOYEES



2019 SEVEN CORE PROGRAMS HIGHLIGHTS

MENTAL HEALTH AND TRAUMA TREATMENT

- > Provided individual, family and group therapy to 1,181 children and family members.
- > 483 families participated in Interface's Positive Parenting Program (Triple P).
- > Students at 140 school campuses received on-site Mental Health Services.

DOMESTIC VIOLENCE AND CHILD ABUSE PREVENTION

- > 10,080 people in 63 schools and youth clubs participated in trainings on healthy relationship practices and abuse prevention.
- > Launched "Sheltering Pets and Families Together" at Safe Haven emergency shelter.
- > Launched Health CARES DV training and technical assistance program for medical professionals.
- > Provided 1,370 nights of safe shelter to victims fleeing domestic violence.

YOUTH CRISIS & HOMELESS SERVICES

- > 154 youth received on-site mobile crisis support.
- > Sheltered 92 homeless youth with 83% reunited with family or offered safe housing.
- > Responded to 252 youth hotline calls.

EARLY CHILDHOOD EDUCATION AND FAMILY DEVELOPMENT

- > 13 First 5 VC Neighborhood for Learning Powered by Interface sites throughout Ventura County

HUMAN TRAFFICKING

- > Selected by DA's office to coordinate human trafficking response as a regional priority.
- > Pioneered first emergency shelter services for adult victims of human trafficking.

REENTRY SERVICES

- > Coordinated treatment and reduced crime for more than 300 incarcerated adults reentering the community.
- > Chosen for Ventura County's first Pay for Success funding project, one of twenty such programs nationally.
- > Provided intervention with 96 gang-affiliated youth in Oxnard.

2-1-1 INFORMATION & REFERRAL

- > Added two-way texting to reach 87% more young adults who are unlikely to call 2-1-1 for help.
- > Spearheaded first nationwide database for 2-1-1 agencies.
- > 11,193 unique visitors used new guided website search.
- > Provided immediate crisis support to 700 callers in life-threatening danger.



TWENTY-TWO SERVICE LOCATIONS IN THE FOLLOWING CITIES:

- > Camarillo
- > Fillmore
- > Moorpark
- > Oxnard
- > Port Hueneme
- > Santa Paula
- > Simi Valley
- > Thousand Oaks
- > Ventura

* Interface operates three confidential domestic violence shelters and the only human trafficking and homeless youth shelters in Ventura County, as well as thirteen First 5 Ventura County Neighborhood for Learning Powered by Interface sites.



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