

2019 FACT SHEET



STRENGTHENING CHILDREN, FAMILIES AND COMMUNITIES TO BE SAFE, HEALTHY AND THRIVING.

INTERFACE HISTORY

Established in 1973, Interface Children & Family Services began as a collaboration between educators, law enforcement, the faith community, and parents focused on struggling youth and families in crisis. Interface offered family counseling, community education, and innovative “cool homes,” a solution that placed troubled teens with neighborhood families.

INTERFACE TODAY

Interface is one of the most comprehensive social services nonprofits in Ventura County. Interface provides free, proven responsive services that annually address the complex health and emotional needs of 59,000 clients locally and 150,000 clients statewide. Its 30 programs serve children, teens, adults and families who are typically low-income and threatened by poverty, domestic violence, incarceration, human trafficking, homelessness, child abuse, neglect, and abandonment.



COMMUNITY INNOVATION

- > First domestic violence shelter in our region
- > First local runaway & homeless youth shelters
- > First 2-1-1 Information and Referral program in California
- > First to lead coordinated response and shelter for adult victims of human trafficking
- > Only domestic violence shelter to protect family pets

INTERFACE EMPLOYEES

- > 1 in 3 have advanced degrees
- > 73% of staff are bilingual
- > 47 leadership positions held on local, statewide, national boards/committees

COMMUNITY & EMPLOYEES

Call
Click
Text

Ventura County 
2-1-1
211ventura.org or 898211

2019 SIX CORE PROGRAMS HIGHLIGHTS

MENTAL HEALTH AND TRAUMA TREATMENT

- > Provided individual, family and group therapy to 1,181 children and family members.
- > 483 families participated in Interface's Positive Parenting Program (Triple P).
- > Students at 140 school campuses received on-site Mental Health Services.

DOMESTIC VIOLENCE AND CHILD ABUSE PREVENTION

- > 10,080 people in 63 schools and youth clubs participated in trainings on healthy relationship practices and abuse prevention.
- > Launched "Sheltering Pets and Families Together" at Safe Haven emergency shelter.
- > Launched Health CARES DV training and technical assistance program for medical professionals.
- > Provided 1,370 nights of safe shelter to victims fleeing domestic violence.

YOUTH CRISIS INTERVENTION

- > 154 youth received on-site mobile crisis support.
- > Sheltered 92 homeless youth with 83% reunited with family or offered safe housing.
- > Responded to 252 youth hotline calls.

HUMAN TRAFFICKING

- > Selected by DA's office to coordinate human trafficking response as a regional priority.
- > Pioneered first emergency shelter services for adult victims of human trafficking.

REENTRY SERVICES

- > Coordinated treatment and reduced crime for more than 300 incarcerated adults reentering the community.
- > Chosen for Ventura County's first Pay for Success funding project, one of twenty such programs nationally.
- > Provided intervention with 96 gang-affiliated youth in Oxnard.

2-1-1 INFORMATION & REFERRAL

- > Added two-way texting to reach 87% more young adults who are unlikely to call 2-1-1 for help.
- > Spearheaded first nationwide database for 2-1-1 agencies.
- > 11,193 unique visitors used new guided website search.
- > Provided immediate crisis support to 700 callers in life-threatening danger.

CORE PROGRAMS



NINE SERVICE LOCATIONS

- > Camarillo (Main Office)
- > Moorpark
- > Oxnard
- > Santa Paula
- > Thousand Oaks
- > Four confidential shelters*

* Interface operates three domestic violence shelters and the only human trafficking shelter in Ventura County



www.icfs.org
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