

# 2020 FACT SHEET

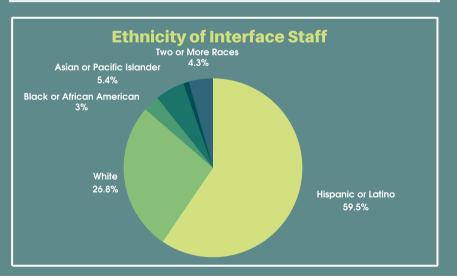
Strengthening children, families, and communities to be safe, healthy, and thriving.

### **ABOUT INTERFACE**

Interface is Ventura County's leading nonprofit social services agency, providing free, proven, and responsive services to address the complex physical and emotional needs of 59,000 local clients every year. Its 30 programs utilize evidence-based practices to serve children, teens, adults and families who are typically lowincome and struggling with poverty, domestic violence, human trafficking, homelessness, incarceration, child abuse, neglect and abandonment. Interface also connects callers to a vast network of health and human services in 40 counties through its 211 Information & Assistance program.



of Interface staff are bilingual



#### AN EXTRAORDINARY YEAR

2020 invited Interface to embrace innovation, collaboration, creativity and to stretch our capacities and program delivery in every way. Interface responded to the COVID-19 pandemic from a position of sound financial strength and thoughtful leadership. Children, families, and communities received continuous, uninterrupted support through all our programs, shelters, and services both in-person within appropriate guidelines and virtually through tele-health and online. Our service numbers highlight the consistency and dedication of our staff, volunteers, and donors to ensure that regardless of obstacles, we will continue to fulfill our mission and vision.

#### **NEW PROGRAMS**

Phoenix Project provides mental health and trauma treatment services to children/youth in grades K-12 and their families who were emotionally affected by the Thomas and Woolsev fires of 2018. The program provides outreach services on wildfire-related trauma, warning signs of trauma on youth, and more.





The Youth LIFT Partnership program is designed to divert youth from contact with the juvenile justice system using approaches that are proven effective, culturally relevant, traumainformed, and developmentally appropriate.

Number of hours 2,290 dedicated by staff for continuing education/training

SERVICE LOCATIONS

4001 Mission Oaks Blvd, Suite I Camarillo, CA 93012

www.icfs.org

f @InterfaceChildrenandFamilySvcs





• Camarillo (Main Office) • Moorpark • Oxnard • Santa Paula • Thousand Oaks • Ventura •

## **7 SERVICE AREAS:**

Domestic Violence & Child Abuse Prevention Early Child & Family Development Human Trafficking Mental Health & Trauma Treatment
Justice Services
Youth Crisis & Homeless Services

211 Information & Assistance

160

FAMILIES FOUND A
SAFE PLACE AT
ONE OF INTERFACE'S
FOUR SHELTERS



10,864

HOURS PROVIDED OF
MENTAL HEALTH
COUNSELING & SUPPORT

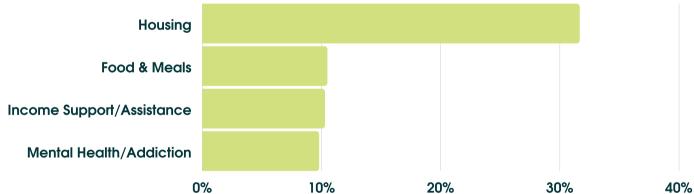


467,826
211 CALLERS STATEWIDE RECEIVED INFORMATION & ASSISTANCE



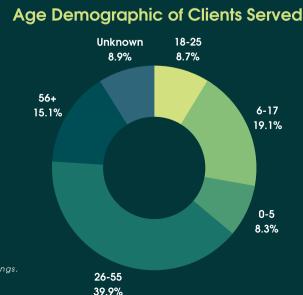


211 Ventura County connects community members to critical health and human services available in our community 24 hours per day, 7 days a week. 211 also serves as a key resource during times of emergencies, including natural disasters. During COVID, call numbers have increased 107%, and the highest priorities for callers in Ventura County were:





30
EVIDENCE
BASED\*
PROGRAMS



\*Programs that have been rigorously tested in controlled settings, proven effective, and translated into practical models