

INTERFACE FACT SHEET 2023



ABOUT INTERFACE

At Interface we believe that everyone should have the opportunity to be safe, stay healthy, and thrive. Since 1973, Interface has provided responsive and life-changing support for children, teens, individuals, and families through our diverse service portfolio utilizing 30+ evidence-based practices to support those who are struggling with domestic violence, human trafficking, homelessness, incarceration, child abuse, mental health concerns, and trauma-related challenges. Our prevention and intervention programs equip children, teens, and adults to identify, intervene, and disrupt harmful behaviors and prevent them from happening in the future. Each year, hundreds of thousands of callers across 29 counties (nearly 1/3 of all Californians!) are connected to the resources and assistance they need during times of crisis through Interface's 211 Call Center, the leader in service delivery statewide.

INTERFACE'S PROMISE TO OUR COMMUNITY

At Interface, we are committed to embracing our role as a community leader and innovator in social services, building bridges in our community to expand our responsiveness and collaboration, continuing to provide best-in-class services, and centering equity in all that we do.



PREVENTION & INTERVENTION

Nearly **8,000** children, parents, educators, medical professionals, law enforcement officers, and caring community partners received presentations on child abuse prevention, teen dating violence, and human trafficking awareness.

MENTAL HEALTH & TRAUMA TREATMENT

delivered over
7,111 hours
of Mental Health and Trauma Treatment services to
763 clients.

DID YOU KNOW?

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2023

if INTERFACE
CHILDREN & FAMILY SERVICES

SHELTER SERVICES

Interface provided individuals and families with
3,883
shelter bed nights across our five shelters.

CRISIS HOTLINES

Responded to more than
1,200
calls related to domestic violence, human trafficking, youth crisis, and mental health counseling.

MEDI-CAL NAVIGATORS

Interface's Medi-Cal Navigators, a Justice Services program, provided Medi-Cal application assistance to more than
5,700 clients.

211 INFORMATION & ASSISTANCE

Responded to
19,696
calls locally.

Coordinated **29,288 deliveries** of hot meals, groceries, pet food, and medication statewide.

Provided **1,037 no-cost LYFT rides** to pharmacies, COVID clinics, medical appointments, food pantries, and more.

Responded to
204,822
calls statewide.



Service Locations
Camarillo (Main Office)
Oxnard • Santa Paula
Thousand Oaks • Ventura

4001 Mission Oaks Blvd, Suite I Camarillo, CA 93012
www.icfs.org

@InterfaceChildrenFamilySvc @InterfaceWhatIf