2020 FACT SHEET

AN EXTRAORDINARY YEAR

2020 invited Interface to embrace innovation,

collaboration, creativity and to stretch our

capacities and program delivery in every way.

Interface responded to the COVID-19 pandemic

from a position of sound financial strength and

thoughtful leadership. Children, families, and

communities received continuous, uninterrupted

support through all our programs, shelters, and services both in-person within appropriate guidelines and virtually through tele-health and online. Our service numbers highlight the consistency and dedication of our staff, volunteers, and donors to ensure that regardless of obstacles, we will continue to fulfill our mission and vision.

NEW PROGRAMS

Strengthening children, families, and communities to be safe, healthy, and thriving.

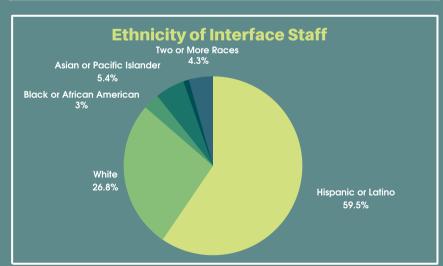
ABOUT INTERFACE

INTERFACE

Interface is Ventura County's leading nonprofit social services agency, providing free, proven, and responsive services to address the complex physical and emotional needs of 59,000 local clients every year. Its 30 programs utilize evidence-based practices to serve children, teens, adults and families who are typically lowincome and struggling with poverty, domestic violence, human trafficking, homelessness, incarceration, child abuse, neglect and abandonment. Interface also connects callers to a vast network of health and human services in 40 counties through its 211 Information & Assistance program.



55% of Interface staff are bilingual



Phoenix Project provides mental health

and trauma treatment services to children/youth in grades K-12 and their families who were emotionally affected by the Thomas and Woolsey fires of 2018. The program provides outreach services on wildfire-related trauma, warning signs of trauma on youth, and more.



PARTNERSHIP

The Youth LIFT Partnership program is designed to divert youth from contact with the juvenile justice system using approaches that are proven effective, culturally relevant, traumainformed, and developmentally appropriate.

2,290 Number of hours dedicated by staff for continuing education/training

SERVICE LOCATIONS 4U • Camarillo (Main Office) • Moorpark • Oxnard • Santa Paula • Thousand Oaks • Ventura •

4001 Mission Oaks Blvd, Suite I rd Camarillo, CA 93012 www.icfs.org

- **I** @InterfaceChildrenandFamilySvcs
- O @InterfaceWhatIf
- 💟 @InterfaceVC

7 SERVICE AREAS:

Domestic Violence & Child Abuse Prevention Early Child & Family Development Human Trafficking Mental Health & Trauma Treatment Justice Services Youth Crisis & Homeless Services

211 Information & Assistance

10,864 160 FAMILIES FOUND A HOURS PROVIDED OF MENTAL HEALTH SAFE PLACE AT **ONE OF INTERFACE'S COUNSELING & SUPPORT** FOUR SHELTERS 353,514 211 CALLERS STATEWIDE **RECEIVED INFORMATION &** ASSISTANCE 211 Ventura County connects community members to critical health and human services available in our community 24 hours per day, 7 days a week. 211 also serves as a key resource during times of emergencies, including natural disasters. During COVID, call numbers have increased 107%, and the highest priorities for callers in Ventura County were: Get Connected. Get Help.™ Housing Food & Meals Income Support/Assistance Mental Health/Addiction

30 EVIDENCE BASED* PROGRAMS

*Programs that have been rigorously tested in controlled settings,

proven effective, and translated into practical models

10%

20%

0%

Age Demographic of Clients Served

40%

30%

